



What you need to know to make an Extended Health Care claim!

- Patient name (plan member, dependent)
- Plan/group number and member ID
- Coverage levels (services, supplies and/or devices) and renewal date
- Prescription (if required) to access services and/or supplies
- Health spending account or personal spending account available
- Reasonable and customary fees for services
- Coordination and Assignment of Benefits
- Direct billing, if available
- Review requirements for orthotics claims

